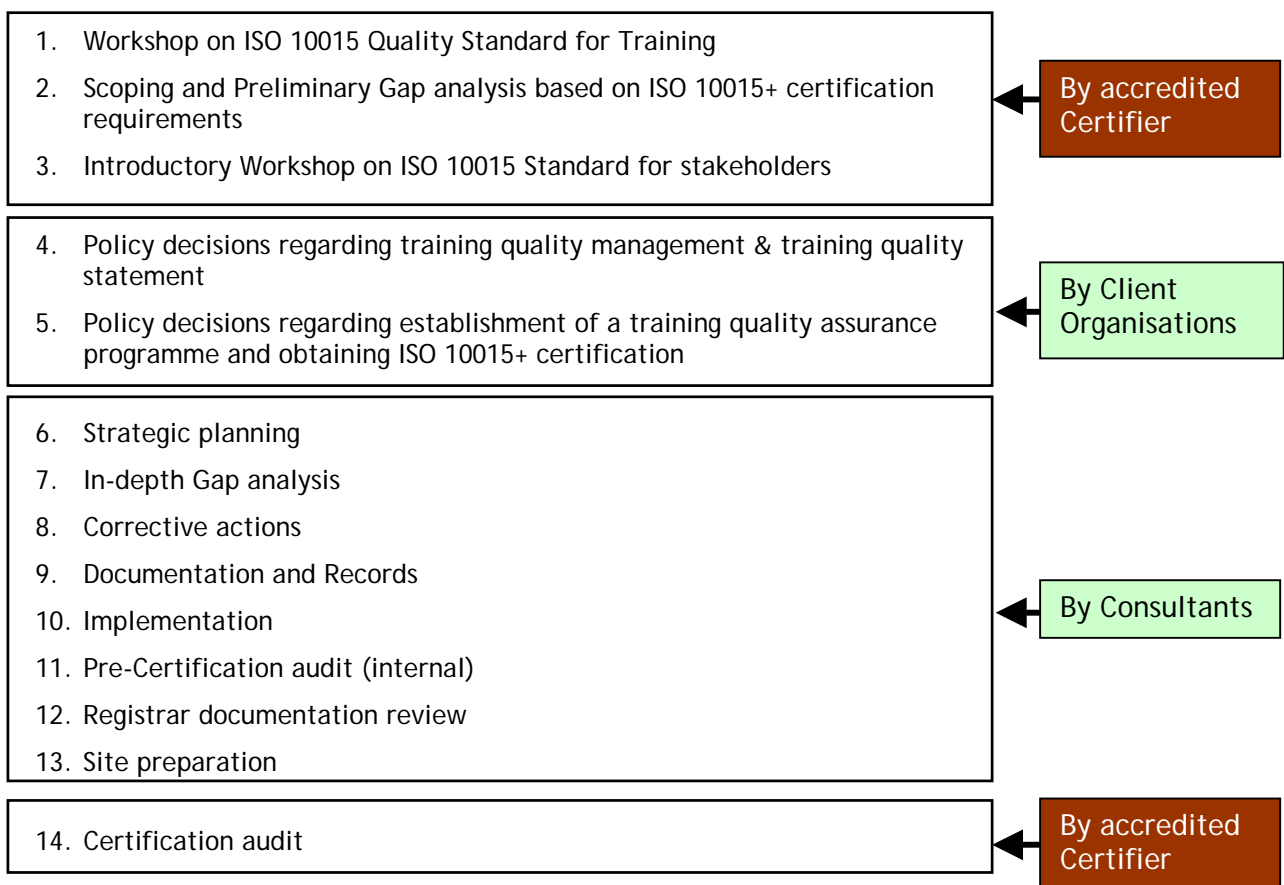


Preparatory Steps in Obtaining ISO 10015+ Quality Certification

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Here are the steps involved for an organisation which intends to obtain ISO 10015+ Quality Certification:



Introduction of quality management implies organisational cultural change. It has to be a total system effort and commitment. Therefore, the process of quality consultation is a combination of organisation development and implementation of quality assurance programme. Depending on the readiness of the organisation, the whole process from step 2 - 11 could take up 6 -18 months to complete.

The work would involve a team of consultants to support the whole process.