



## Code of Conduct

We are committed to adhere to the following Code of Conduct in performing AQTE ISO 10015+ certification and registration services.

1. We will perform assessment strictly based on AQTE10015+ Certification Requirement Standard based on extended requirements over and above ISO 10015 Guideline for Training.
2. We will ensure objectiveness and impartiality during the assessment.
3. We will abide by the client organisation's regulations of confidentiality, and never reveal its secrets to any third party without its authorisation in written form.
4. We will not provide any consultation to the client organisation during the audit process, nor within the last two years;
5. We will maintain integrity by rejecting any form of benefit from the client organisation beyond the contractually agreed fee and conditions.
6. We will keep polite and friendly interaction with the client organisation.
7. We will not request for, copy or preserve the client organisation's proprietary documents in the name of AdeQuaTE/CSEND or any individual.

This Code of Conduct has come into effect when approved by the Advisory Council of the AdeQuaTE on 22 October 2010.